

Fulfillment Policy for Revenue Ahoy

At Revenue Ahoy, we are committed to providing a transparent, fair, and secure purchasing experience for our clients. Below, we outline our policies regarding order fulfillment, refunds, cancellations, and customer service. If you have questions, please contact us using the information provided in the "Customer Service Contact Information" section.

1. Service Description

We specialize in marketing and advertising services tailored specifically for restaurant brands. Our services include, but are not limited to, social media management, ad campaign creation, branding, and promotional event planning. Each service offering includes a detailed description on our website to help clients make informed purchasing decisions.

2. Purchase Currency

All prices are displayed in USD (\$). Please note that international purchasers may experience currency conversion fees from their payment provider, depending on their region.

3. Customer Service Contact Information

To ensure you can easily reach us, we provide multiple contact options:

- **Email:** outreach@revenueahoy.com
- **Phone:** (925) 303-5997
- **Live Chat:** Available on our website during business hours.

We prioritize clear communication and are committed to resolving any issues promptly.

4. Fulfillment Policies

Refund Policy

Refunds may be requested within 30 days of service purchase if the project has not yet begun. Once service fulfillment has commenced, refunds may not be available, except under extenuating circumstances, which will be assessed on a case-by-case basis.

Delivery Policy

As an ad agency, our services are delivered digitally, with project timelines outlined in our client agreements. Typical timelines are provided on each service page, though custom projects may have unique schedules. Delivery is confirmed through direct client contact upon service completion.

Cancellation Policy

Clients may cancel ongoing services by providing written notice 14 days before the next billing cycle. Cancellations mid-project are subject to fees for any completed portions of the work, as detailed in client contracts.

Promotions Policy

Any promotional offers, discounts, or trials are subject to specific terms, which are clearly displayed on the respective promotional page. These terms include eligibility requirements, promotional timelines, and applicable conditions.

5. Legal and Export Restrictions

Our services are available to clients in the United States. Clients from outside the U.S. should contact us to determine eligibility for services based on regional regulations.

6. Privacy Policy

We value the privacy of our clients and ensure the security of all client data in accordance with data privacy laws. For more details, refer to our Privacy Policy, which explains how we collect, use, and protect client information.

7. Business Address

Revenue Ahoy
254 Chapman Rd, Ste 208 #532
Newark, Delaware 19702, USA

Listing our address supports transparency and allows for in-person communication if needed.

8. Payment Security

We comply with PCI standards and use Stripe's secure payment processing system. All payment forms on our website are protected by HTTPS encryption, ensuring that your payment details are handled safely and securely.

9. Accepted Payment Methods

We accept major credit cards, including Visa, Mastercard, and American Express. Logos for accepted cards are displayed on invoices to help clarify our accepted payment methods.